

# Warranty

## General Information

MGBOND can be stored on pallets. We recommend that at most 6 pallets in the same size can be superimposed. In this way, storage of more than 6 months should be avoided. We recommend that it be kept in dry and normal temperature without being affected by rain, where the moisture is not intense.

Before the use of panels, we recommend that they be kept at a moderate temperature (18-20 C) for 24 hours. We recommend using polystyrene foam or wedges for short-term storage between processing steps.

## Cleaning

Regular cleaning on panels does not only achieve the technical excellence and the aesthetic appearance of surfaces, but also increases the value of panels. Cleaning can be done step by step from bottom to top either manually or using special cleaning equipment (industrial cleaner, foam cleaner).

We overemphasize the use of proper cleaning materials, the use of abrasive cleaning pads on painted surfaces will damage the product. In addition, strong alkaline detergents (potassium or sodium alkaline solution, acid products, solvents) are not suitable for the product. After cleaning, thoroughly rinse process should be performed on surfaces, clean water is recommended to remove remaining cleaning products. Excess water is wiped with sponge or rubber wiper or chamois leather

No matter how careful you are, fingerprints can contaminate the panels. For cleaning them, we recommend using non-woven fabrics or additive-free liquids specially developed for surfaces. If dry cleaning does not give the desired result, pre-cleaning with water and drying will suffice. If the liquid detergent to be used is with neutral pH, it has no abrasive effect. Glass cleaners meeting the criteria mentioned can also be used on the product.

## Expansion in Panels

MGBOND can be used between -50 and + 80 C. Thermal expansion or shrinkage must be considered when selecting the installation system. It can be calculated at the full scale using thermal expansion coefficient of a panel.

## Protective film

MGBOND panels are covered with protective film against damages that may occur during transport, storage, processing and installation stages. Protective films need to be removed after installation. Since the protective film is resistant to UV rays, it does not leave sticky residue. Mark protectors and ink markers should not be used on panel after film has been removed. Adhesive tapes, labels, solvents or softeners may damage painted surfaces.

---

The MGBond panels come with a 10-year warranty on delamination, spalling and cracks in the paint. The guarantee occurs when M & G delivers directly. A guarantee to third, the guarantees of the respective suppliers apply. This also applies to the 3-year color intensity.